

employee productivity suite from Nuance

The experience speaks for itself™



Emergency/Event Broadcast Messaging ::

Leverage your Speech-enabled Employee Directory

Reliable, easy, high-speed emergency/Event notification schemes – using the power of speech

Recent tragic events have highlighted the need for fail-safe, rapid emergency notification procedures. In times of crisis, or even in day-to-day operations, fast and accurate communication is critical for delivering important, timely information to key management, employees, employees' families, customers, communities and the media.

- Internet-based notification procedures are not always practical — an Internet connection is not always available or secure, and power outages render service useless.
- DTMF-based procedures force users to remember specific access and PIN codes and/or carry wallet cards with IDs and distribution lists.

Speech-Enabled Emergency/Event Notification

Voice-automated emergency/event notification to individuals and/or groups

Drive additional value from your voice-enabled SpeechAttendant corporate directory and securely manage crisis communications using the power and uniqueness of your voice. An optional system add-on, the Emergency/Event Notification module is a complete solution for automated and secure call trees, navigated through the power of voice commands.

1 Simplify Procedure

- ✓ Eliminates need to remember pins and carry wallet cards with IDs and distribution lists
- ✓ Automatically synchronizes with employee's most current contact numbers using speech

2 Improve Security

- ✓ Can be front-ended by a host of security applications to ensure only authorized personnel can initiate a broadcast
- ✓ Advanced voice biometrics technology confirms caller identity
- ✓ Ensures ability to respond to any situation

3 Increase Efficiency

- ✓ Authorized users can build new distribution lists in real time
- ✓ Automatic access to most up-to-date contact info
- ✓ Accurate, on-time delivery of message to ensure complete continuity of communications

Speech-Driven Broadcast Messaging

Immediate notification of key management, response teams, employees, and countless others before during and after a crisis.

The Emergency/ Event Notification module empowers an organization to use voice commands to simultaneously broadcast messages—either immediately or at a scheduled delivery time—to virtually any number of employees from a single phone call, ensuring rapid group communication

Authorized personnel can send a broadcast message simply by speaking the name of an individual or department — or a combination of both. Once the caller records the message, Emergency Notification broadcasts the information via multiple modes of communication —office phone, mobile phone, pager, e-mail, etc. — until each and every recipient has been notified.



20 times faster than manual call trees



1 telephone call from anywhere activates a notification scenario or you can go to your secure web site and activate



Notifies based on your procedures. Easily adapts to your plans & procedures

- Simultaneous notification of key personnel in minutes vs. hours with manual call trees
- Management can focus on critical decision making vs. message delivery
- Removes human error, emotion/distraction
- Eliminates misinformation & provides press/rumor control
- Consistent, high level response at all times
- Provides 100% accountability with documented notification audit log
- Automates the routine, so you can handle the exceptions
- Reach the right people at the right time
- Closes the loop on communications

Need more info?

Just call 1-866-968-2623 and say “Sales Department” or email us at eps.sales@nuance.com